



QUALITY AND ENVIRONMENT POLICY

PMS International, S.L. is a company dedicated to the international trade of products, equipment and projects.

Our main objective is to achieve the maximum satisfaction and loyalty of our Customers, minimizing the risks associated with each sale operation, adapting to the requested delivery times, providing financing and offering agility in resolving unforeseen events, the result of our extensive experience as an International Trade Company. At the same time, we offer an excellent quality of documentation, which, due to its clarity, allows us to easily solve banking and customs problems.

In order to achieve this, it is necessary to obtain from our **Suppliers**, previously selected, a deep implication that assures their future attention to the markets we open to them. It is these Suppliers that assure our Clients the Quality demandable of the product, while we contribute with our experience in assuring to both of them the maximum quality of service and management.

Our **Suppliers** provide our Clients with product quality, price competitiveness and technical assistance, and they bet with us for a constant presence in our markets, forgetting about punctual sales without continuity. On our side, we offer them a deep and extensive knowledge of Products and Markets and reliable and updated information of the Markets in which we operate. This philosophy allows us, if the occasion requires it, to act as the export department of some suppliers in our markets.

For this reason, **PMS International, S.L.** has implemented an Integrated Management System (IMS) to improve the quality of its services, taking into account the environment and its conservation, and the Management is committed to:

- Comply with the requirements demanded by the UNE-EN-ISO-9001 Quality and UNE-EN-ISO-14001 Environmental Management standards, ensuring, with the active participation of all our team, a continuous improvement in the efficiency of the SIG.
- To guarantee compliance with the requirements applicable to the activities carried out by the company, whether they are those of the client, legal or those subscribed to by the organization, related to the products and services offered or to the defined environmental aspects.
- Seek and adopt the necessary measures to protect the environment, prevent pollution and preserve natural resources, making sustainable use of them.
- To provide the necessary resources to achieve the objectives and goals set from the point of view of quality and the environment.
- Maintain, review, update and communicate to all staff this policy and make it available to all our stakeholders by posting it on our website.

This policy is binding on all staff and serves as a framework for establishing and periodically reviewing the objectives and goals of the IMS.

We are convinced that with the identification of our staff with this policy, as well as the achievement of the objectives set annually, **PMS International, S.L.** will continue to successfully face the challenges of the future.


Job Perú - General Manager